Visual Storytelling for Social Media





Kalisa Jenne-Fraser

Kalyx Group @kalyxgroup



Missy Palacol

Missy Palacol Photography @missy.palacol

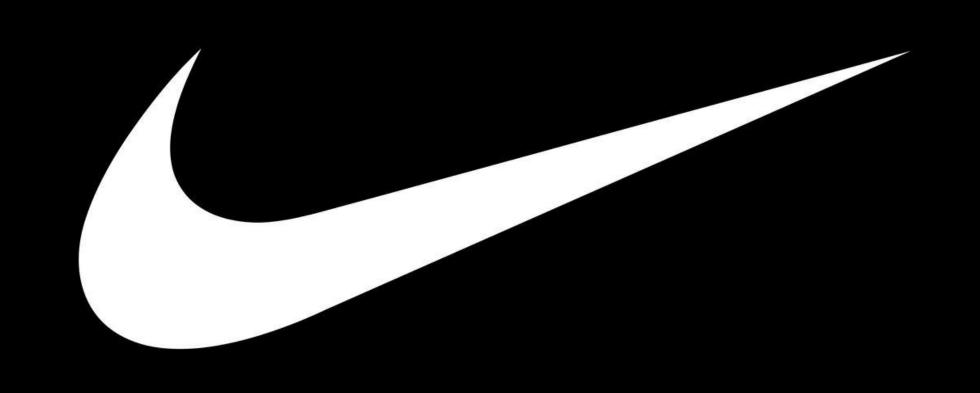


Niesha Blancas

Fetching Social Media

@fetchingsocial





JUST DO IT.





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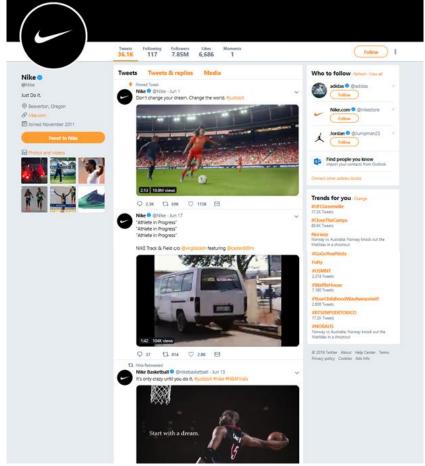






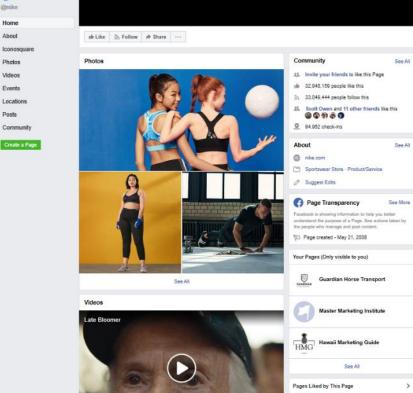


JUST DO IT.





JUST DO IT.









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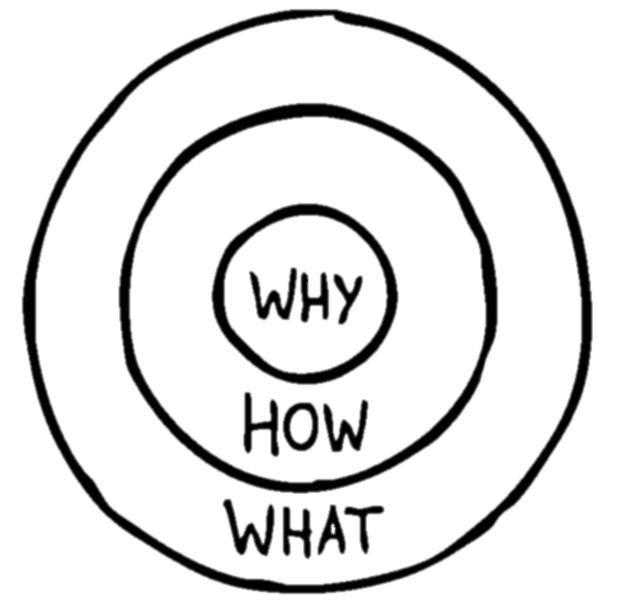
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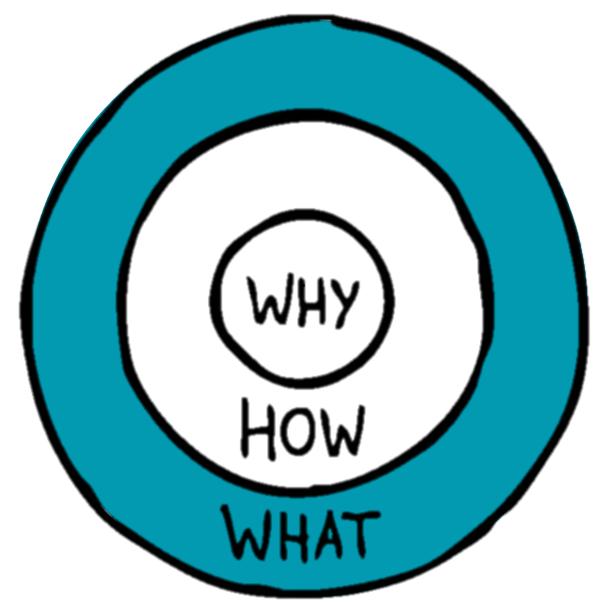






What

Products you sell, services you offer

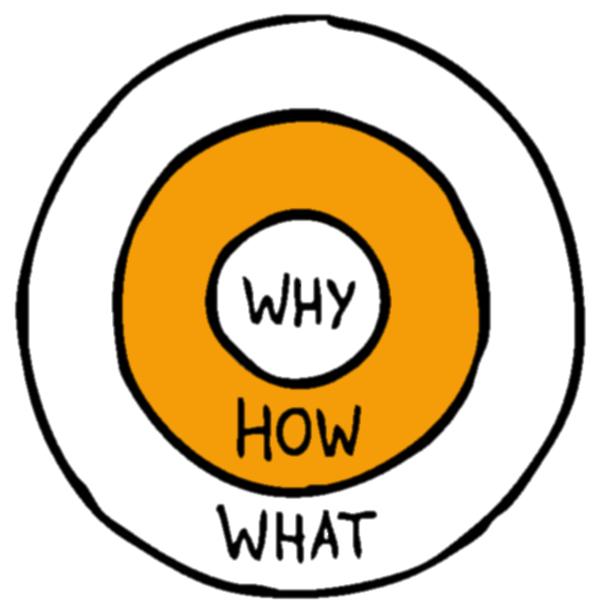


What

Products you sell, services you offer

How

What makes you special or sets you apart



What

Products you sell, services you offer

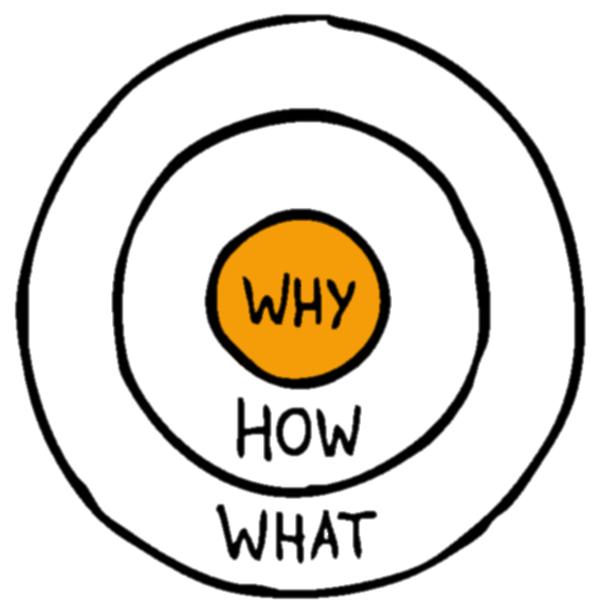
How

What makes you special or sets you apart

Why

Your purpose, cause, or belief

- your reason for being



What

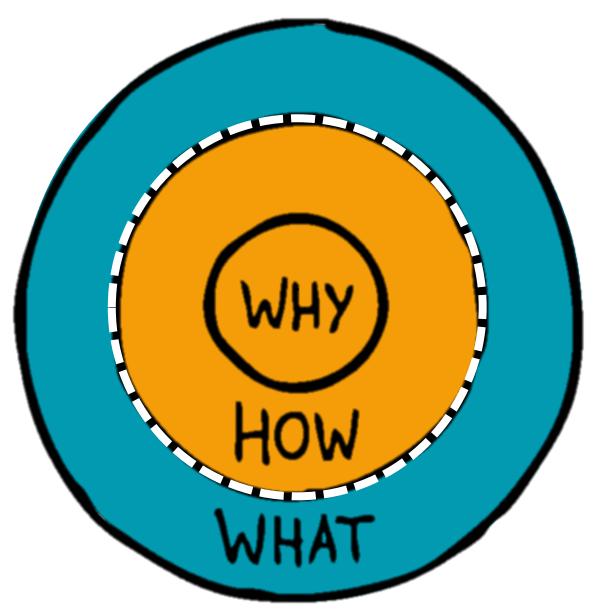
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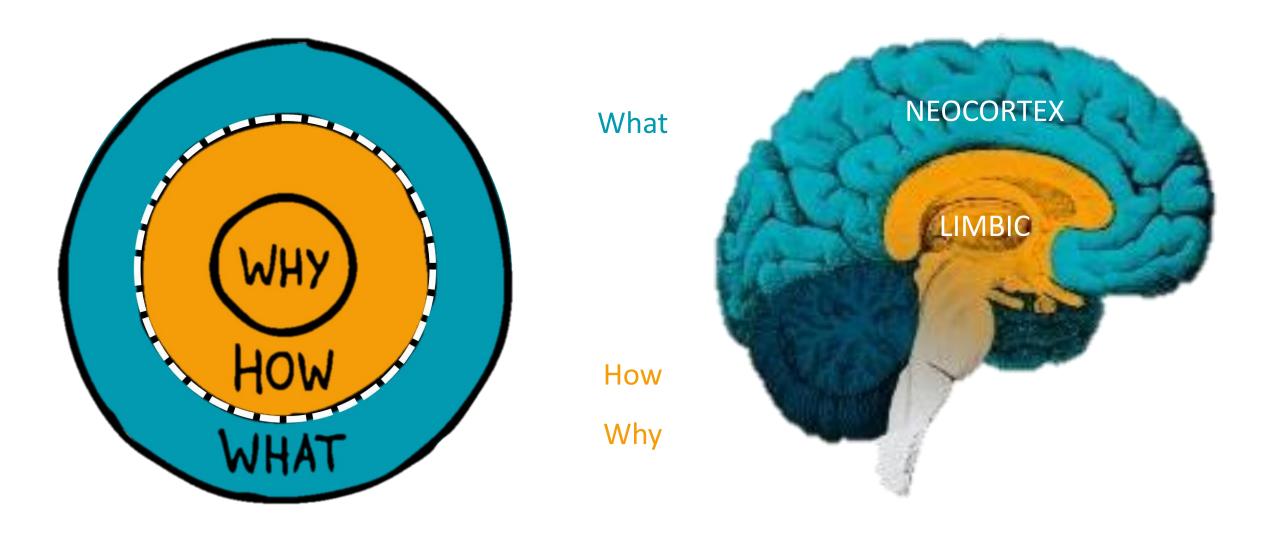
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What makes you special or sets you apart

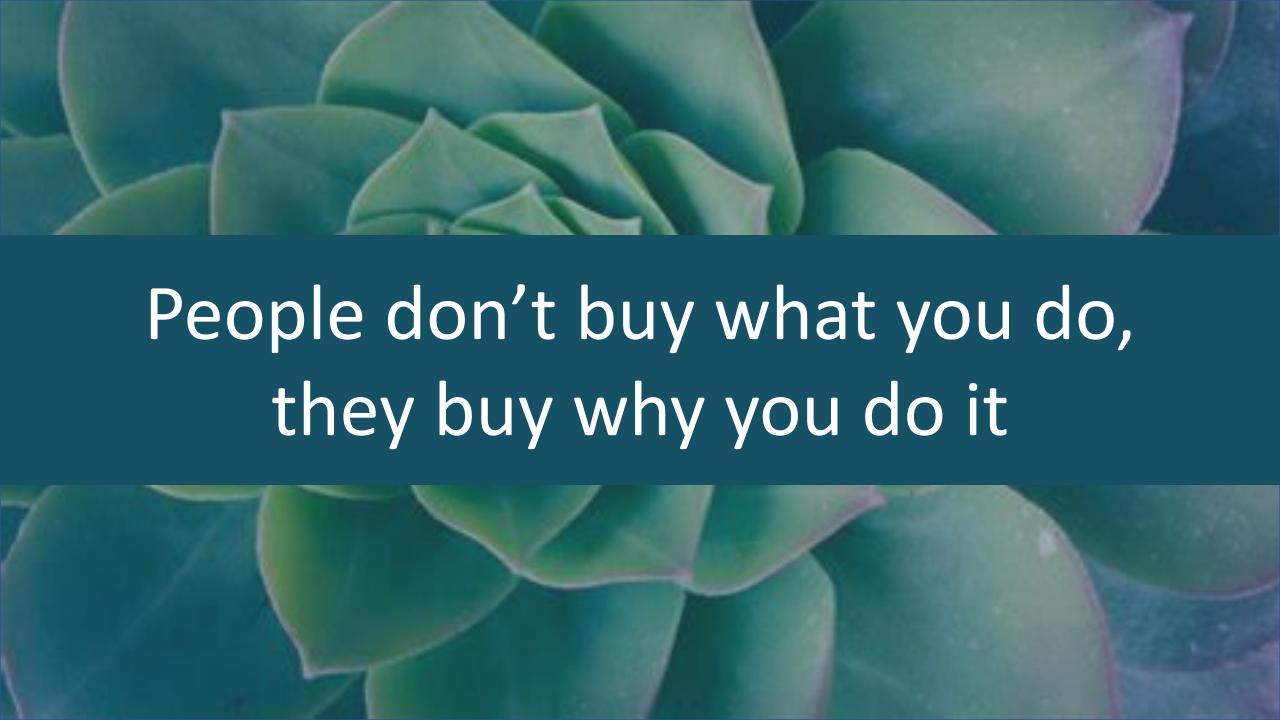
Why

Your purpose, cause, or belief - your reason for being









Know what makes you unique

My brand is...

all and

Kalyx Group, LLC

hello@kalyxgroup.com/ kalyxgroup.com/SFS2019

My brand is..

1.

2.

3.

KalyxGroup.com

If you don't tell your customers what makes you unique, your competitors will





Demographics:

Age: 28 years Gender: female

Marital Status: single

Location: Dallas

Occupation:

Receptionist at a Luxury Hotel

Annual Income:

\$30,000

Education:

High school

Daisy Discount

Behavior:

Daisy...

- Very rarely buys products on full price
- · Has no brand loyalty
- Searches mostly products based on best price or discounts

Goals:

Daisy wants to...

- · Use great discount offers and coupons
- · Find cheap deals
- · Buy best value products

Objections to the sale:

· Too expensive

Channel:

 Shops both online and in-store where she gets the maximum discount.

Pain Points:

Daisy's pain points are...

- · High-priced items not on sale
- Expired coupons
- · High delivery charges and taxes

Motivations:

Daisy is motivated by...

- · Early access to deals and discounts
- Timely reminders and alerts for deals and sale season
- · Discounts and deal selling websites

Devices:

· Mobile and tablet

Key Strategies:

- Create some loyalty programs for her, so that she sees profit in buying from your store.
- Highlight the discount figures on product pages.
- Use past data to find her general purchase budget and show them the relevant deals first.

Your customer needs you to know their stuff, not just your stuff



Kalyx Group Brand Voice

PERSONALITY

Straightforward

Intuitive

Helpful

Innovative

Enthusiastic

LANGUAGE

Personable

Concise

Considerate

Informative

TONE

Helpful & Prescriptive

Friendly & Reassuring

Upbeat & Optimistic

Confident, Not Arrogant

PURPOSE

Inspire

Encourage

Empower

Simplify

Support



It's not only what you say — it's how you say it





Why Authenticity Matters







of consumers say that authenticity is a key differentiator that leads to a purchasing decision

of consumers would pay more for a product if the company behind it promises transparency

of consumers say they would remain loyal to a brand that provides complete transparency



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Questions? kalisa@kalyxgroup.com

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DID YOU KNOW?

90% of all information transmitted to the brain is visual

Thanks to social media our brains can process visuals 60,000x faster than text



Natural
Fresh
Vibrant
Fun

Honey and pollen that are pure and come straight from the source



Healthy
Fresh
Quality ingredients

Flavorful ice cream shop with a natural / health specialty

CLEAN YO LENS!

MISSY'S #1 MUST-DO

Lets face it, your phone lens is dirty and you know it! So before you learn how to take better photos make sure your camera is ready to take photos!

TRUE STORY

It's been rubbing against your jeans in your back pocket while you work...

And then you go to pull it out of your pocket and your dirty hands touch the lens leaving smudges everywhere.







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Visual Storytelling for Social Media: 5 Essential Steps to Grow + Engage Via Social

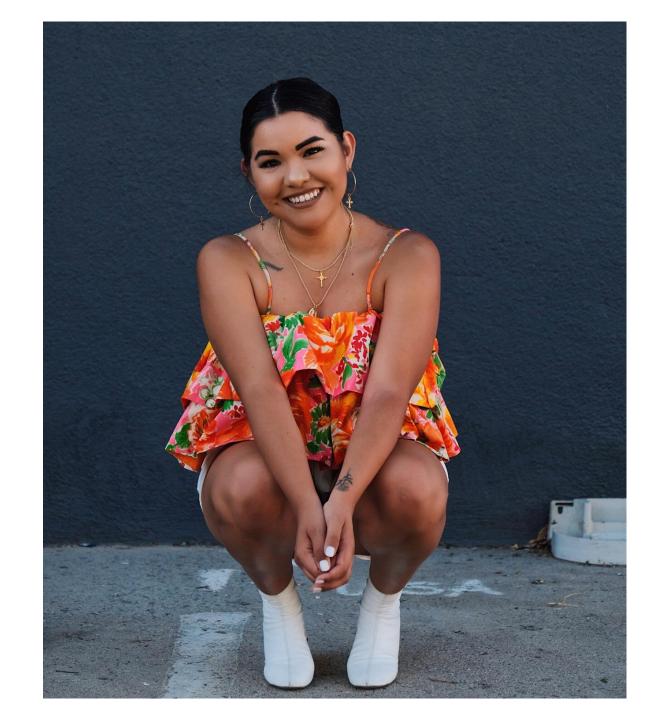


Introduction

Niesha Blancas, Strategist

Today's Chat Topic: 5 Essential Steps to Grow + Engage Via Social Media

- Acknowledge
- 2. Develop
- 3. Storytell
- 4. Manage
- 5. **REPEAT**



Are you on social media?

Step 1: Acknowledge the (Social Media) Power

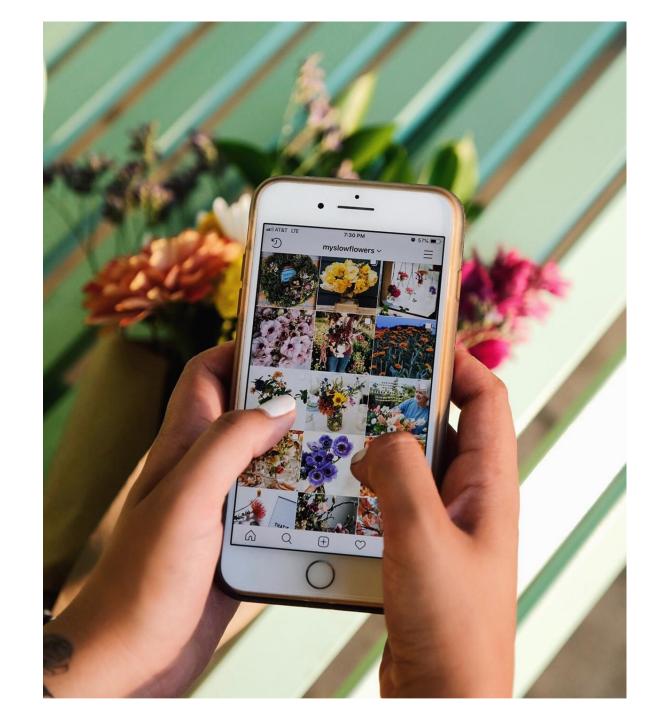
Social Channels + Your Business

Visuals Speak Louder Than Words

Choosing Your Platform:

- 1. **Instagram** (The "It" Platform Right Now)
- 2. Facebook
- 3. Twitter
- 4. Pinterest

Dive-in, Discover, + Declare Your Voice



1.25 Billion

Users now use the stories option across the FB family of apps every day.

Step 2: Develop Strategies vs. "Doing the Things"

Firstly, Make A Plan

What is your social goal?

Who is your audience?

When should you post?

Where should your content live?

Why is your brand significant?



77% of Consumers

Say they are more likely to buy from a brand they follow on social media over one they do not.

Step 3: Storytell, Storytell, Storytell

Create The Connection + Feel It

Create + Follow Your Brand Style
Guide:

- Visuals
- Copy
- Placement
- Aesthetic

Understand Who Your Followers Are:

- What type of photos do they gravitate to most?
- When are they active?
- How do they engage?



Step 4: Community Manage Virtually & IRL

Listen To Your Followers (+ Heart)

<u>Community Management</u> is a series of actions you do when handling your business's social platforms.

Be Timely + Always On Brand

Have Balance + Engage

Be a Leader in Your Social Space

Think Outside The Box with Relevant Content/In Person Greets



1 in 3

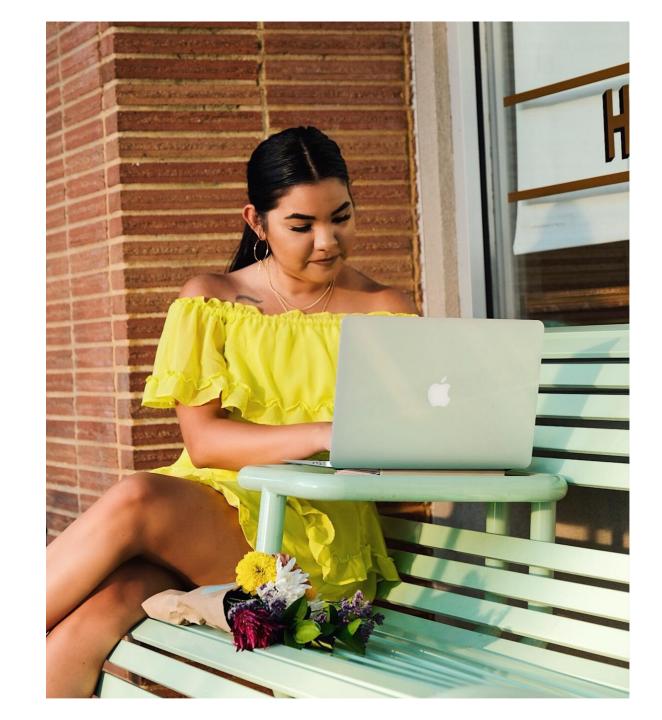
Consumers would mention a brand when sharing a personal milestone or accomplishment on social media.

Step 5: Consistency is KEY

If It's Not "On Brand", I Don't Want It

Always Be Consistent Via Social:

- Post Regularly
- Follow Your Style Guide
- Premeditate Photo Placements (Photography)
- Utilize Your Analytics
 (Daily, Weekly, Monthly Basis)
- Engage with Your Followers
- REPEAT

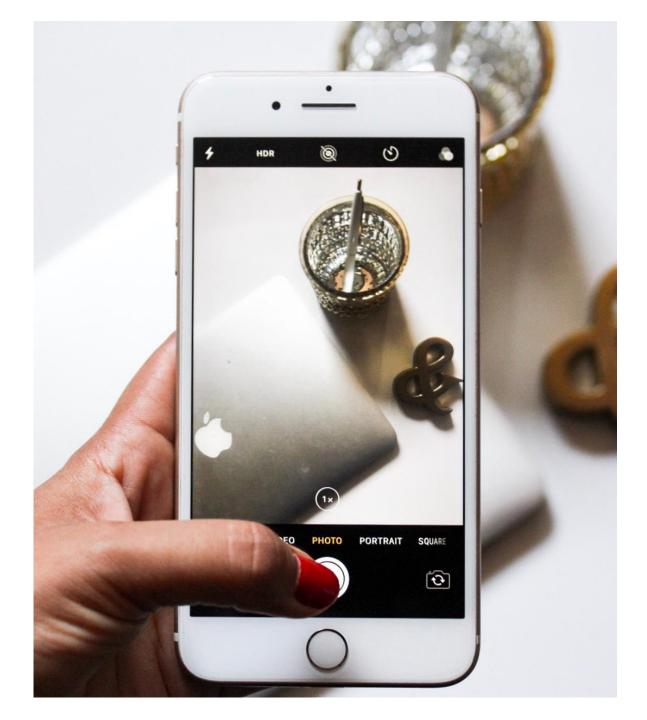


50% of Consumers

Follow brands on social media to learn about *NEW* products and services.

The Takeaways

- Social Media is an Essential Tool When Running a Successful Business/Brand
- 2. To Best Develop a Social Strategy, You Must Define Your Goal
- 3. Visuals Speak Louder Than Words:
 Placement + Imagery Should Always
 Be Considered
- 4. A Complete Plan of Community
 Management Action is a Must-Have
- 5. Social Media is a **Creative** Space,
 Make it Your Own!



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